

Lower Mahanoy Township Municipal Authority



Office Hours

- ❖ *Tuesdays* 9:00 am - 3:30 pm
- ❖ *Wednesdays* 9:00 am - 3:30 pm
- ❖ *Thursdays* 9:00 am - 3:30 pm

Monthly Meetings

- April 18, 2017 – 6:30 pm
- May 16, 2017 – 6:30 pm
- June 20, 2017 – 6:30 pm

Telephone: 570-758-3615

Website: LMTMA.COM

DROUGHT WATCH

DEP issued a drought watch which includes Northumberland County. The Authority would like to remind their water customers to reduce their water consumption by 5% through voluntary measures until further notice. We appreciate your cooperation in this important matter.

LATE PAYMENT RULES

Explanation of how the late payment penalties are handled can be found in Section X of the Water Rules and Regulations and Section 7.02 of the Sewer Rules and Regulations of the Lower Mahanoy Township Municipal Authority. These can be found by visiting our website listed above and clicking on the “Other Info” tab on the left-hand side of your screen. You may also request a printed copy during regular business hours. If the due date of the 15th of the month falls on a legal holiday or a Sunday, payment on the next business day is permitted without penalty, otherwise you will receive a past due invoice for the late fee. Payments postmarked on the 15th will be considered as an on-time payment. The late fee is a 10% penalty on the monthly rental amount and is payable every 30 days. This acts like compounded interest; if payment is not received by the 15th of the second month another 10% is added on the already outstanding balance. This has caused confusion for many of the customers over the years. If you still have questions, please contact the office.

POOL FILLING

If a consumer desires to fill or add water (300 gallons or more) to a swimming pool, the consumer must contact the Authority or its operator to obtain the written permission as to the time, date and amount of water which the consumer may use to fill or add to the pool and any restrictions that may be placed upon the water service at that time. If the consumer violates this provision, the water service to the property may immediately be terminated without prior notice and in addition, the violator shall be subject to the payment for the cost for termination or restoration of service, the actual or estimated amount of water used and a penalty of \$300 for damage to the water system. For more information, consumers may either contact the Municipal Office at 570-758-3615 or the plant operator at 570-274-0554 or you may send a request through our website under the customer service heading on the left of the webpage. If you are not sure how much water your pool holds, under the “fill a pool” heading in the drop down box in the customer service section, there is place to calculate the amount of water needed.

Customer Service is Our #1 Priority
After hour contact – 570-274-0554